



MCOMS presents HealthCARE: A Unified Digital Platform to Elevate Patient Experience and Streamline Healthcare Operations

Athens, February 27, 2026

MCOMS is proud to announce the launch of HealthCARE, a comprehensive suite for hospitals, clinics, and other care providers that unifies patient engagement, entertainment, and eServices with signage and connectivity. Delivered across televisions, tablets, smartphones, and bedside terminals, HealthCARE is designed to optimize patient care while reducing staff workload and simplifying communications across the care continuum.

HealthCARE brings a holistic, cross-channel solution to care facilities. The platform combines:

Patient Engagement: Welcome messages, facility information, maps, visiting hours, staff information, patient dashboard, care plan, care team info, patient survey, discharge planning, post-discharge content and at-home guidance, educational videos, and integrated billing and messaging.

Entertainment: Free-to-guest channels, pay TV options, movies and music on demand, Cast and streaming from internet apps (e.g. Netflix, Prime, YouTube, etc) ,plus curated news and relaxation content.

E-Services: Video calling, nurse calling integration, voice assistance, chat, meal ordering, room control, eConcierge (housekeeping, shopping, etc.), integrated e-shop, weather updates, and public announcements.

Signage: Wayfinding, door displays, general information, TV channels, advertisements, cafe/restaurant menus, signage for queues;

Cross-Device Accessibility: Designed for TVs, signage monitors, tablets, smartphones, and bedside terminals, ensuring a consistent experience for patients, families, and care teams.

The platform is built to unify communications and care coordination, enabling faster access to information, improved patient and family satisfaction, and streamlined operations for healthcare staff.

“HealthCARE represents a meaningful advancement in how care teams communicate with patients and families,” said Costas Sakellariou, CEO of MCOMS. “By integrating engagement, entertainment, and essential eServices in a secure, scalable platform, facilities can deliver superior experiences while reducing administrative burden on clinicians and support staff.”

About MCOMS:

MCOMS is a leading guest-facing solution provider for the hospitality, cruise ship, healthcare, transportation and other industries. MCOMS designs, develops and operates advanced IPTV, VOD, Mobile, Casting and Signage solutions for multiscreen environments, including applications for Smart TVs, set-top boxes, smartphones, tablets, laptops and digital signage monitors. MCOMS has a worldwide network of partners. MCOMS HOTstream delivers digital content, connectivity, and commerce services to hotel guests and travelers on multiple devices via ONE centralized platform! Our IPTV, VOD, Cast, Mobile and Digital Signage platforms are completely integrated and commerce ready for hotel guests. The project MCOMS HealthCARE is carried out within the framework of the National Recovery and Resilience Plan Greece 2.0, funded by the European Union – NextGenerationEU.

**HealthCARE is now available to healthcare providers.
To see how HealthCARE can transform your facility’s
communications and care coordination, please
contact our team to arrange a live demonstration.**